

# Terms and Conditions of Sales

The general terms of sale are provided for the purpose of enabling buyers to place an order. By placing an order the buyer acknowledges his/ her complete acceptance, without exception, of the general sales conditions.

## 1 – PRICES

**1.1–** The prices that are listed by SKRYPTIC include a 60 minutes play of our game, and are shown in Euros including all taxes.

**1.2–** All other services that are not included in the initial reservation will be billed in addition.

**1.3–** SKRYPTIC reserves the right to request an ID from customers who might be minors.

**1.4–** SKRYPTIC reserves the right to modify its prices at any time. Services will be billed according to the rates in effect at the moment the order is placed.

## 2 – RESERVATIONS

### 2.1– Availability

All reservations are processed in real time and are subject to availability. The sale will not be considered final until receipt of a confirmation email from SKRYPTIC with the order number. The buyer's bank account will immediately be debited for the amount of services booked.

### 2.2– Exchange / Cancelations

Bookings cannot be refunded or exchanged unless the booked game is cancelled by SKRYPTIC.

### 2.3– Room Arrangement

Since SKRYPTIC prepares each of the game-rooms every day, depending on the amount of people booked, a room plan cannot be provided, and no complaints will be accepted regarding the assignment of a room by SKRYPTIC.

### 2.4– Confidentiality

By purchasing buyer certifies that SKRYPTIC games, components, and puzzles are to be regarded as confidential. Any full or partial disclosure or publication to any third party violates SKRYPTIC business interests.

## 3 – METHODS OF PAYMENT

SKRYPTIC will only accept payment by credit cards.

## 4 – SECURITY OF PAYMENT AND PERSONAL DATA

### 4.1- Security of payment

SKRYPTIC has entrusted its payment system to a specialist in online payment security. We do not keep any customer credit card information on our database.

### 4.2- Personal data

By booking through skryptic.fr, you consent to the use of those items of your personal data which are necessary to ensure the proper processing of orders. SKRYPTIC undertakes to only use this data base for information purposes and commercial offers for SKRYPTIC Games, and not to divulge these data to third parties except upon request by a judicial authority or other administrative authority empowered by law to request the communication of this information.

All data is handled with the greatest degree of care and discretion.

## 5 – ELECTRONIC BOOKING

**5.1–** Each booking has a unique order number which permits the access to our game.

**5.2–** The buyer will receive by email a booking confirmation that includes, order number, the exact date, and time of his reservation.

## **6 – INTERNAL REGULATIONS FOR THE GAME AT MYSTERY ESCAPE**

**6.1**– SKRYPTIC does its utmost to offer you a game room that lives up to your expectations. However, the order, arrangement and casting of the game remain at the discretion of SKRYPTIC and no complaints will be accepted in the case of a modification to the game.

**6.2**– SKRYPTIC Games are limited to a minimum age of 10 years. However, players under the age of 15-year must be accompanied by at least one adult, per game room.

**6.3**– SKRYPTIC reserves the right to request an ID to verify the age of any person.

**6.4**– Animals are not permitted on to SKRYPTIC's premises.

**6.5**– It is strictly prohibited to take pictures, film or to record all or part of the game, or of the hall. Any violation of this prohibition will be sanctioned by the confiscation of the device until the end of the game, or will lead to the eviction of the game room, and could be prosecuted before the courts.

**6.6**– In addition, it is forbidden to reproduce texts, logos, images or any other element which appears either on the WEB site SKRYPTIC, or emails sent by SKRYPTIC.

**6.7**– SKRYPTIC declines all responsibility for any damages relating to objects belonging to customers which have not been deposited at the reception desk, area reserved for this purpose.

**6.8**– SKRYPTIC is a non-smoking environment.

## **7 – APPLICABLE LAWS – JURISDICTION**

The present general sales conditions are subject to French law. French courts shall have sole jurisdiction in case of litigation.